



PURDUE FEDERAL
CREDIT UNION

Bank by Phone

765.497.8272 or 888.552.8272

Thank you for calling
Purdue Federal
Bank by Phone

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**Automated Account
Information**

**Loan
Amortization**

**Branch Locations
and Hours**

**Application for our
Products**

Member Account Number/
PIN Validation

- 1 Membership Acct
- 2 Loans
- 3 Credit Cards
- 4 Mortgages

Main Menu (option numbers may vary based on the products you have)

**Balances and
Transfers**

Checking

**Savings/
Money Market**

Loans

Credit Cards

Mortgages

Other Services

Choose Suffix

Choose Suffix

Choose Suffix

Choose Suffix

Choose Suffix

- 1 Account Balances (All Products – Choose Suffix)
- 2 Funds Transfers

- 1 Detailed Transactions
 - 1 Recently Cleared Checks
 - 2 Recent Withdraws
 - 3 Recent Deposits
 - 4 Recent Transactions
 - 5 Check Inquiry
- 2 Transfer Funds
- 3 Process a Withdraw
- 4 Dividends and Interest
- 5 Other Services Menu
- 0 Speak with a Rep
- * Return to Main Menu
- # Repeat Menu

- 1 Detailed Transactions
 - 1 Recent Withdraws
 - 2 Recent Deposits
 - 3 Recent Transactions
- 2 Transfer Funds
- 3 Process a Withdraw
- 4 Dividends and Interest
- 5 Other Services Menu
- 0 Speak with a Rep
- * Return to Main Menu
- # Repeat Menu

- 1 Make a Payment
- 2 Recent Payments
- 3 Loan History
- 4 Loan Payoff
- 5 Interest Info
- 6 Other Services Menu
- 0 Speak with a Rep
- * Return to Main Menu
- # Repeat Menu

- 1 Card Balance Info
- 2 Make a Payment
- 3 Transfer Funds
- 4 Block Card
- 5 Other Services Menu
- 0 Speak with a Rep
- * Return to Main Menu
- # Repeat Menu

- 1 Recent Payment
- 2 Make a Payment
- 3 Mortgage History
- 4 Mortgage Interest
- 5 Payment Inquiry
- 0 Speak with a Rep
- * Return to Main Menu
- # Repeat Menu

- 1 Apply for a Product
 - 1 Membership Acct
 - 2 Loans
 - 3 Credit Cards
 - 4 Mortgages
- 2 Change Phone PIN
- 3 Transfer Funds
- 4 Certificate Info
- 5 IRA Info
- 0 Speak with a Rep
- * Return to Main Menu
- # Repeat Menu

Helpful Hints

1. Press * to return to the Main Menu.
2. For dollar amounts, enter dollars and cents without a decimal (i.e. for \$150.00 enter 15000).
3. Press 0 for a Purdue Federal Representative (7 a.m. – 7 p.m. Eastern Time, Monday – Friday)
4. To end your call, simply hang up.